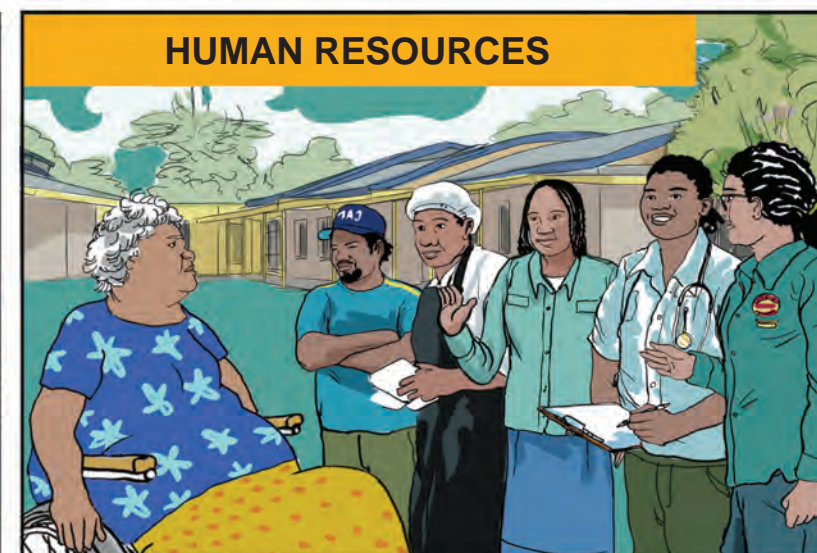
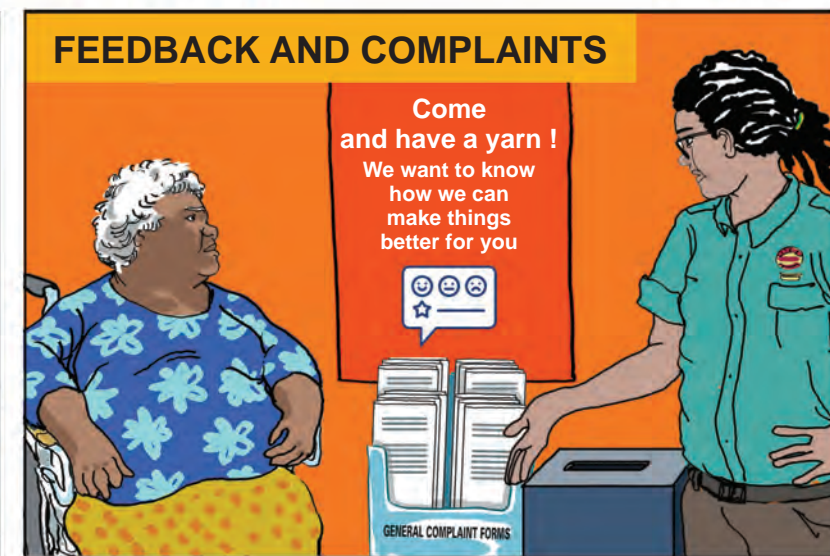
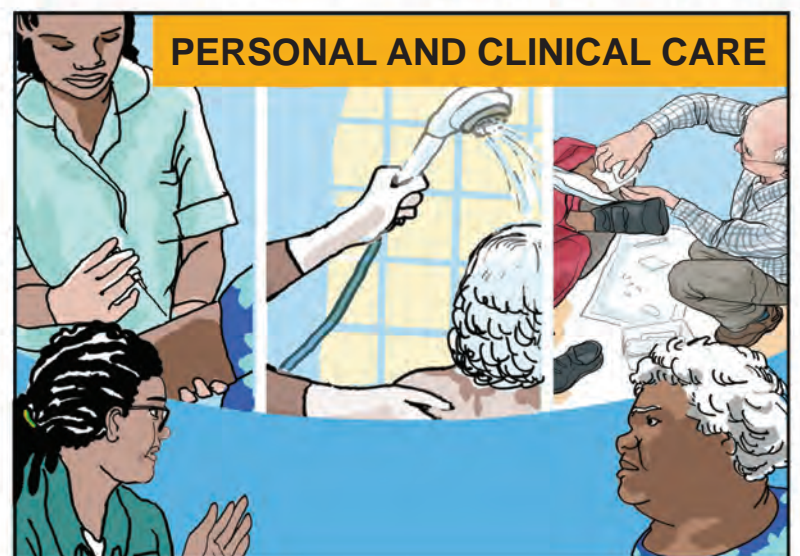
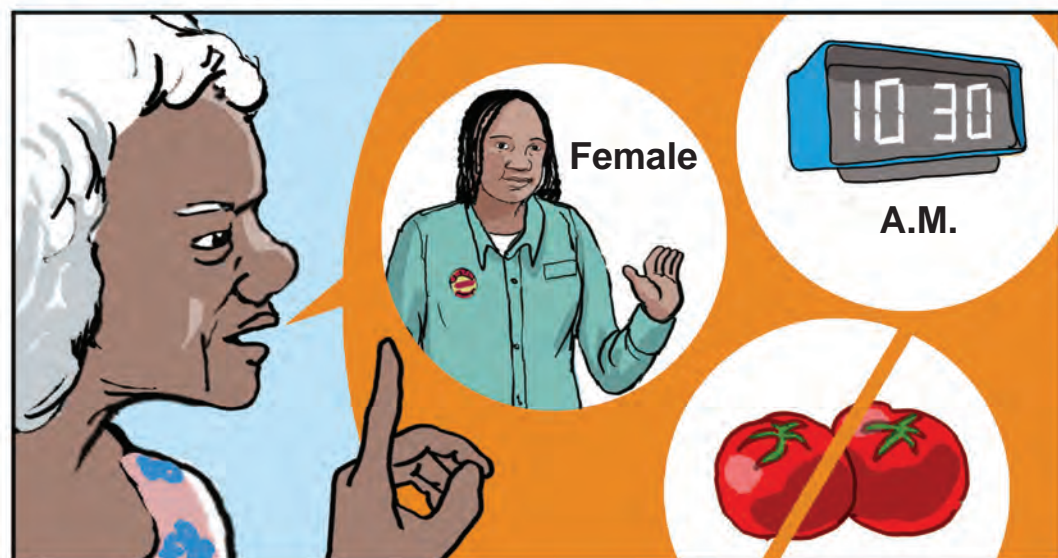
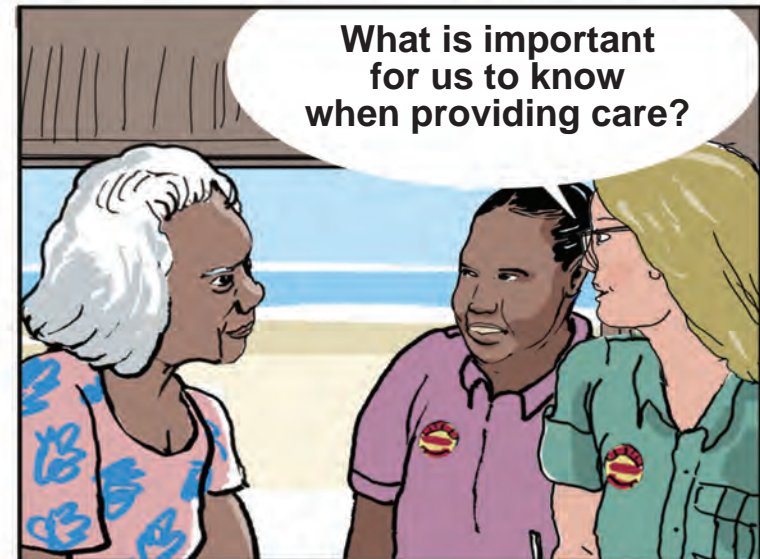
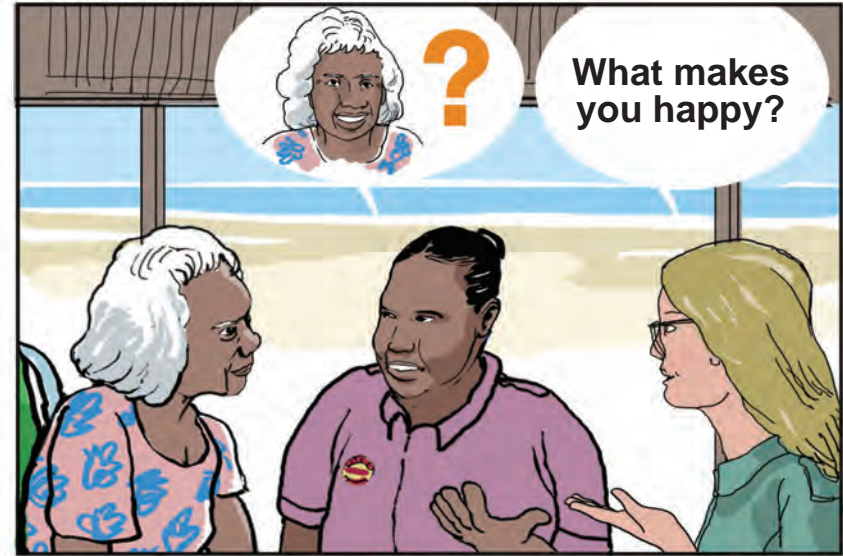
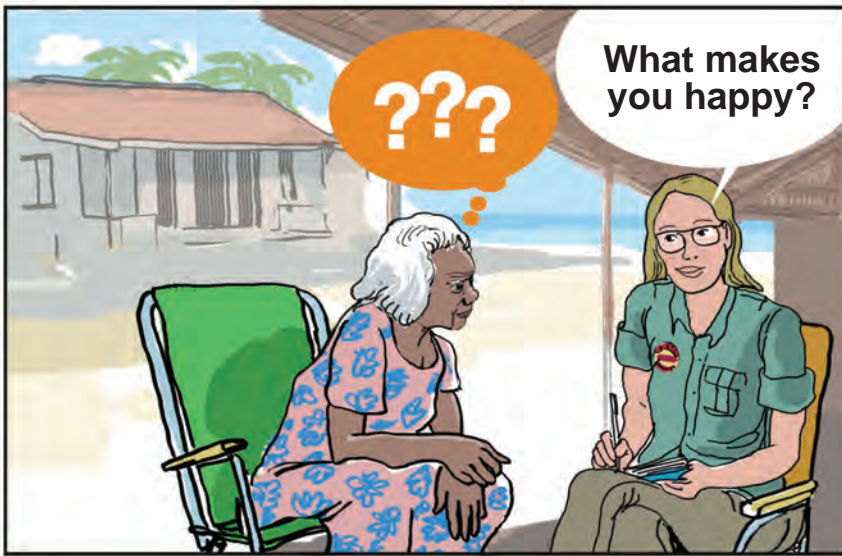


# The Aged Care Quality Standards



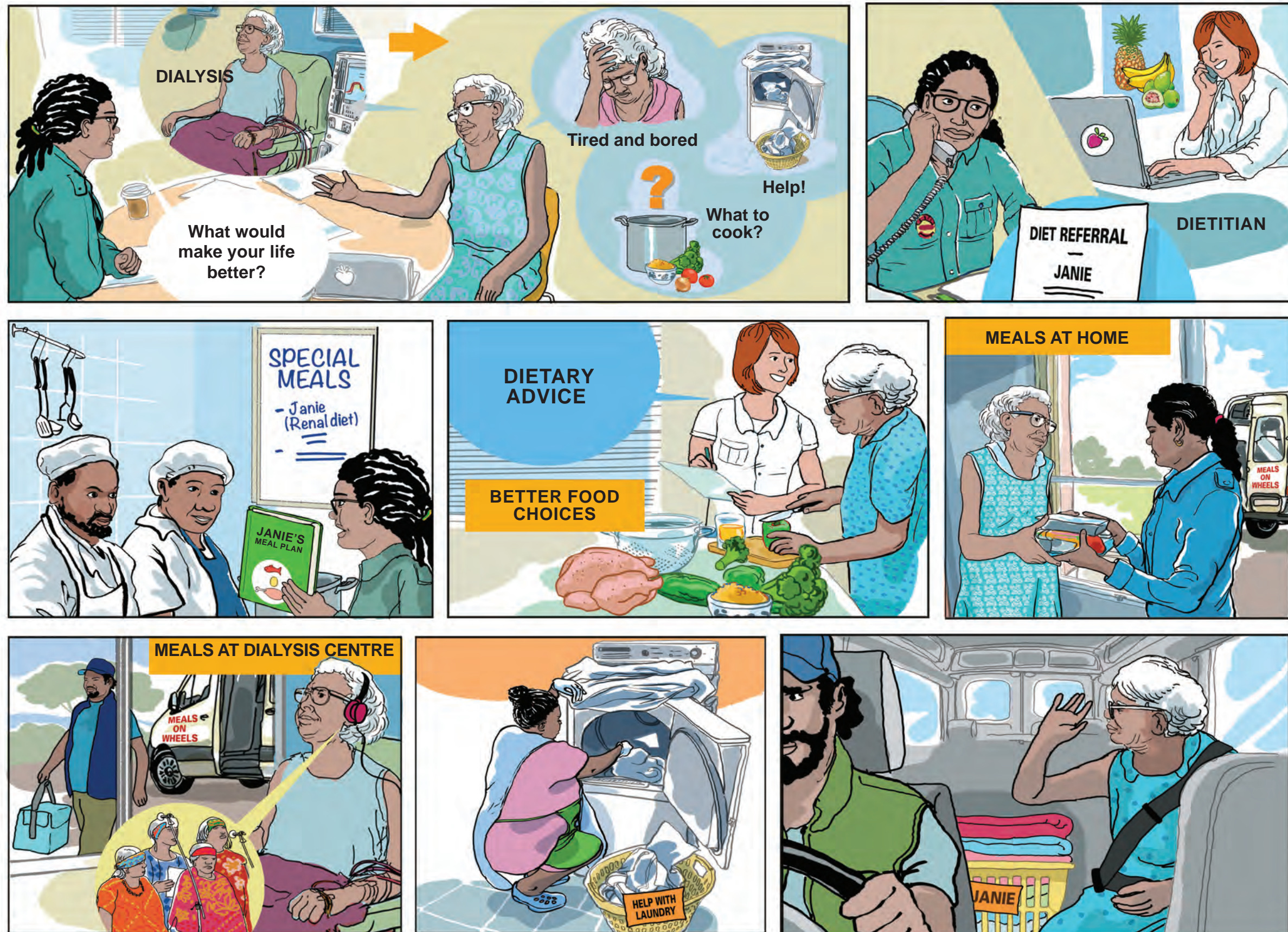


## Standard 1: Consumer dignity and choice





## Standard 2: Ongoing assessment and planning with consumers



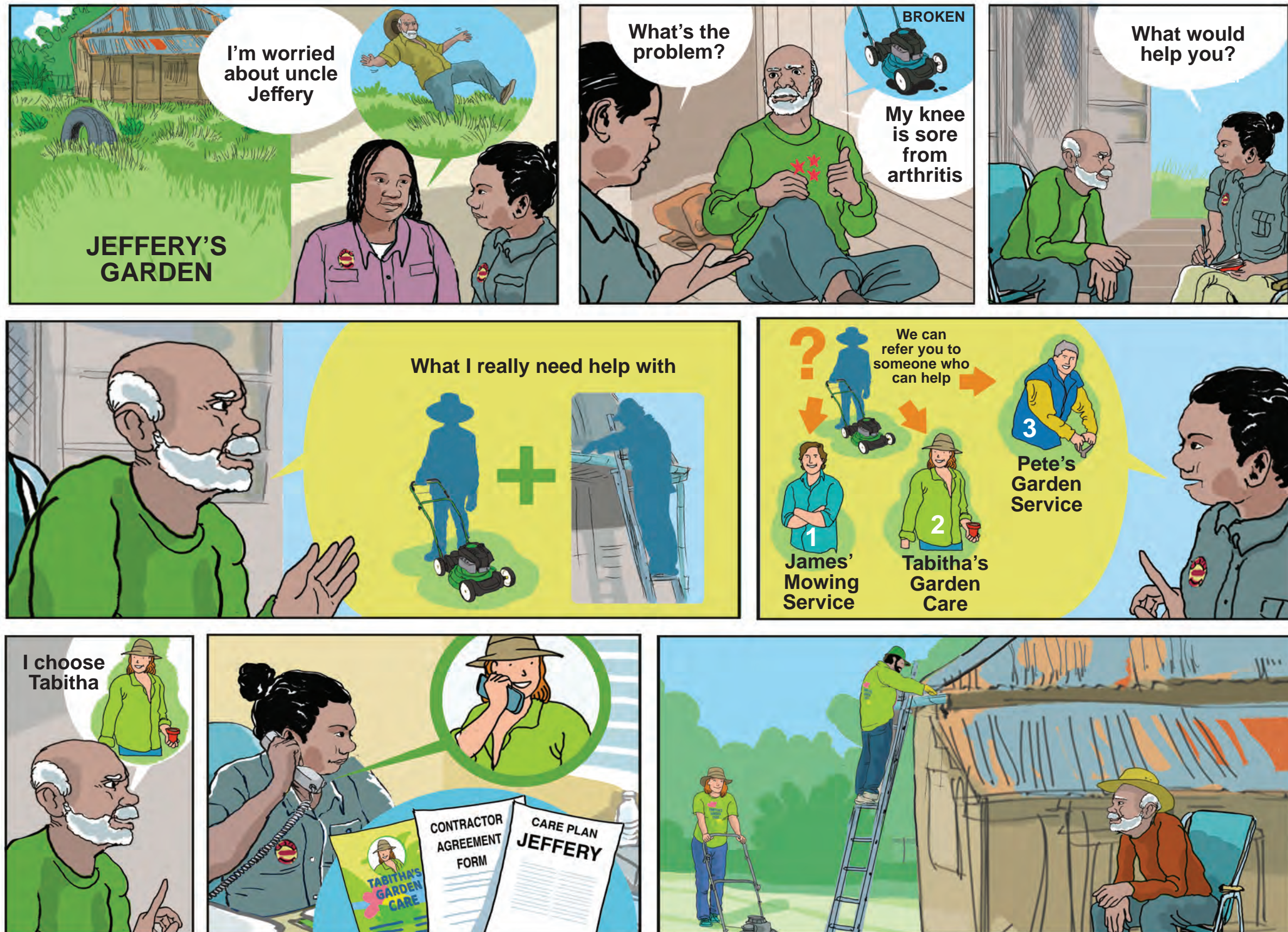


## Standard 3: Personal and clinical care





## Standard 4: Services and supports for daily living





## Standard 5: Organisation's service environment





## Standard 6: Feedback and complaints





# Standard 7: Human resources



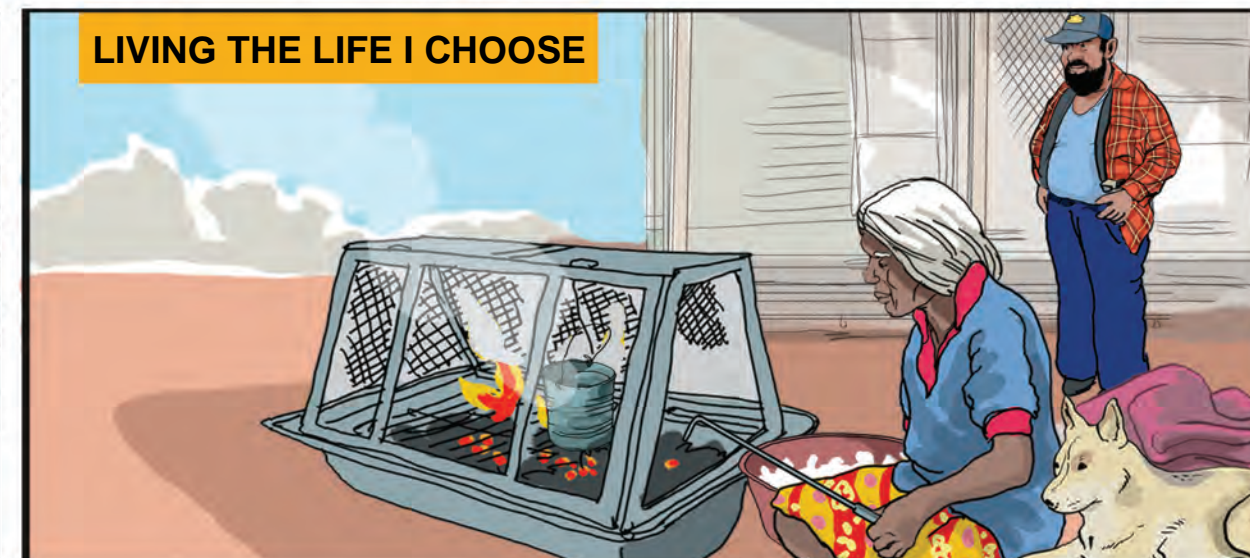
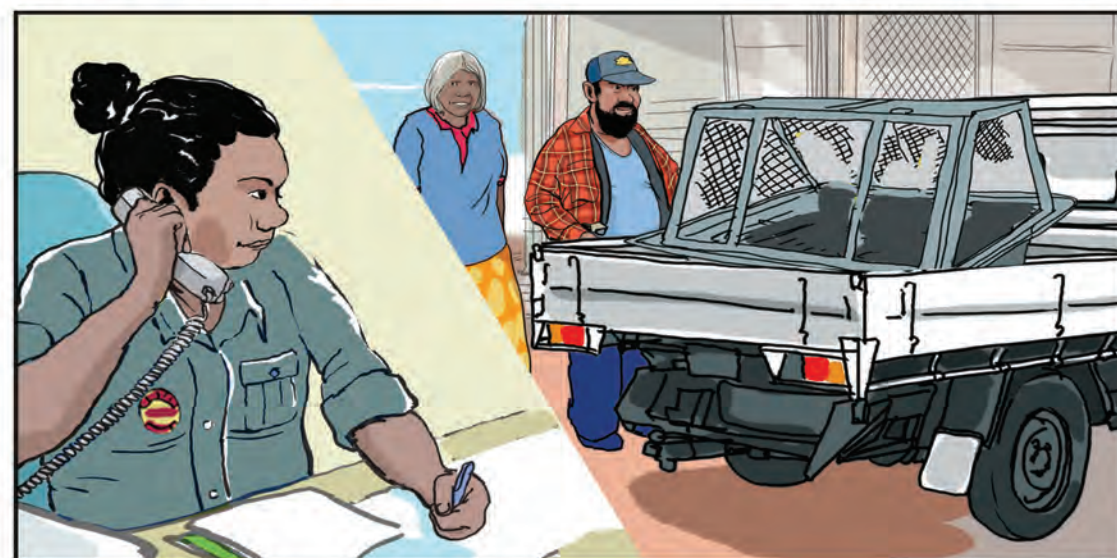


## Standard 8: Organisational governance





# Dignity of risk: Judith's story





Open disclosure: Malcolm's story

