

Supporting safe and quality care

BOARD MEETING

We are always looking at how we can improve our service.

ADVISORY BODY

We encourage older people to talk about how we can make our services better.

STAFF MEETING

We share feedback with our team and talk about what we can do better.

OUR VISION

FEEDBACK & COMPLAINTS

TRAINING
EMERGENCY PLANS
FOOD SAFETY PLAN
REGISTERS
POLICIES

We plan for the future.

SAFETY AUDIT

SAFETY SHEETS

We focus on safety.

MANAGEMENT OF SENSITIVE INFORMATION

NO ENTRY STAFF ONLY

We have processes for managing our records.

BUDGET MANAGEMENT

INVOICE

We are careful with our finances.

We invest in our facilities and listen to what older people want.

PLANNING SESSION

CYCLONE MANAGEMENT PLAN

WASHING HANDS

We are prepared for emergencies.



Australian Government

Aged Care Quality and Safety Commission

